

Online Privacy Statement

Our Commitment

The Association of Ontario Road Supervisors (AORS) is committed to respecting your privacy and protecting your personal information. This Privacy Statement explains our current practices regarding what we collect, use, and secure when you visit our website.

The handling of all personal information by AORS is governed by the [Freedom of Information and Protection of Privacy Act](#) (FIPPA). We are committed to protecting your privacy whether you are browsing for information or conducting business with AORS electronically.

When you visit our websites, we will not collect your personal information unless you choose to use and receive online products and services that require it. For transactions with AORS involving credit cards, our website uses up-to-date security protocols to ensure the integrity and confidentiality of information.

Our postal address is
160 King Street, PO Box 129
Thorndale, ON

We can be reached via e-mail at admin@aros.on.ca or you can reach us by telephone at 519-461-1271

What we collect: For each visitor to our Web page, our Web server automatically recognizes the consumer's domain name and e-mail address (where possible).

We collect the domain name and e-mail address (where possible) of visitors to our Web page, the e-mail addresses of those who post messages to our bulletin board, the e-mail addresses of those who communicate with us via e-mail, the e-mail addresses of those who make postings to our chat areas, information volunteered by the consumer, such as survey information and/or site registrations, name and address, telephone number, fax number, payment information (e.g., credit card number and billing address).

The information we collect is used to notify consumers about updates to our Web site, disclosed when legally required to do so, at the request of governmental authorities conducting an investigation, to verify or enforce compliance with the policies governing our Website and applicable laws or to protect against misuse or unauthorized use of our Website.

With respect to cookies: We use cookies to record user-specific information on what pages users access or visit, record past activity at a site in order to provide better service when visitors return to our site .

A cookie is a small text file sent from a Web server and placed on your computer's hard drive. A cookie is generally used to enhance your browsing experience. You can choose to set your browser to detect and reject cookies, to accept cookies from all sites, or to prompt you whenever a site wants to send you a cookie. Check your browser's "Help" files to learn how to do this. If you choose to refuse cookies, you may not be able to access some of the interactive features on our websites.

Cookies used by AORS, do not give us access to anything on your hard drive and cannot do anything to your computer. Cookies used by AORS are encrypted for security purposes to make any information in the cookie unreadable to anyone except the organization with which you are dealing. The AORS uses two types of cookies: session cookies (temporary) or persistent cookies (longer-term continuing use).

- Session cookies may be used to support on-line feedback/discussion, forms and registration and 'e-commerce/shopping cart' transactions. They are used only during your online session and expire when you close your browser. Without session cookies, moving around our Web sites could be much slower.
- Persistent cookies are different from session cookies because they are stored on your computer's hard drive for some length of time. They are usually used if you want us to remember information about your Web preferences (e.g. large font) and passwords for automatic log-in purposes.

With respect to E-mail: If you do not want to receive e-mail from us in the future, please let us know by sending us e-mail at the above address, calling us at the above telephone number, visiting us at www.aors.on.ca.

From time to time, we make the e-mail addresses of those who access our site available to other reputable organizations whose products or services we think you might find interesting. If you do not want us to share your e-mail address with other companies or organizations, please let us know by calling us at the number provided above, e-mailing us at the above address, visiting us at www.aors.on.ca.

From time to time, we make our *customer* e-mail list available to other reputable organizations whose products or services we think you might find interesting. If you do not want us to share your e-mail address with other companies or organizations, please let us know by calling us at the number provided above, writing to us at the above address.

With respect to Ad Servers: We do not partner with or have special relationships with any ad server companies.

With respect to Access to Personal Information: Upon request we provide site visitors with access to all information [including proprietary information] that we maintain about them, financial information (e.g., credit card account information) that we maintain about them, transaction information (e.g., dates on which customers made purchases, amounts and types of

purchases) that we maintain about them, communications that the consumer/visitor has directed to our site (e.g., e-mails, customer inquiries), contact information (e.g., name, address, phone number) that we maintain about them .

Customers can access this information by e-mail us at the above address, writing to us at the above address.

Customers can have this information corrected by sending us e-mail at the above address, writing to us at the above address, visiting us at www.aors.on.ca.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will contact you before we use your data for these new purposes to notify you of the policy change and to provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you should check back at our Web site periodically.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address, writing to us at the above address, visiting us at www.aors.on.ca.

With respect to security: We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.

With respect to Links: Our website links to other sites created and maintained by other public and/or private sector organizations. We provide these links solely for your information and convenience. When you link to an outside website, you are leaving the AORS Web site and our information management policies no longer apply.

NOTE: If this Privacy Statement changes in any way, we will place an updated version on this page. Last update to this policy: January 2009